

## NURSING AND MIIFERY COUNCIL OF ZAMBIA

(Nurses and Midwives Act, 2019)

# 2024

## PROFESSIONAL REGULATORY FRAMEWORK



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## **TABLE OF CONTENTS**

FOREW	VORD	iiiii		
ACKNO	OWLEDGEMENTS	V		
ACRON	IYMS	vii		
Glossar	ry of terms	vii		
1 BA	ACKGROUND AND CONTEXT	1		
1.1	Professional Regulatory Framework Review process	2		
2 RE	EGULATORY FRAMEWORK			
2.1	Introduction			
2.2	Target Audience			
2.3	Elements of the PRF			
	ope of nursing and midwifery education and training			
3.1	DOMAIN ONE: GOVERNANCE AND ADMINISTRATION			
• • •	1.1 Standard 1: Governance			
3.1	1.2 Standard 2: Administration			
3.2	DOMAIN TWO: INFRASTRUCTURE			
3.2	2.1 Standard 1: Teaching and Learning Resources	7		
3.3	DOMAIN THREE: CURRICULUM	7		
Curriculum in nursing and midwifery education is crucial for shaping healthcare professionals. It involves designing, implementing, and evaluating curricula to				
-	re students achieve proficiencies and programme outcomes.			
3.3	3.1 Standard 1: Curriculum design	7		
3.3	3.2 Standard 2: Curriculum Implementation	8		
3.3	3.3 Standard 3: Assessment of Students	9		
3.4	DOMAIN FOUR: EDUCATORS	9		
	4.1 Standard 1: Faculty			
	4.2 Standard 2: Clinical faculty			
3.4	4.3 Standard 3: Professional Development of Faculty	10		
3.5	DOMAIN FIVE: STUDENT EMPOWERMENT			
3.5	5.1 Standard 1: Student welfare	11		
3.6	DOMAIN SIX: PROGRAMME ADMISSION			
3.6	6.1 Standard 1: Admission Policy and Selection	13		

4	Scop	be of Nursing Practice	13		
	4.1	Introduction	14		
	4.2	Standards	14		
	4.2.1	Domain One: Professional, Ethics & Legal Practice	14		
	4.2.2	2 Domain Two: Care Provision and Management	14		
	4.2.3	B Domain Three: Professional Development and Quality Management	14		
5	Scop	e of Midwifery Practice	14		
	5.1	Introduction	14		
	5.2	Standards	19		
	5.2.1	Domain One: Professional, Ethical, and Legal Practice	20		
	5.2.2	2 Domain Two: Care Provision and Management	20		
	5.2.3	B Domain Three: Professional Development and Quality Management	20		
SUMMARY					
References					
Li	List of Contributors Annex I				

#### FOREWORD

The Nursing and Midwifery Council of Zambia (NMCZ) is mandated by the Nurses and Midwives Act No. 10 of 2019 to regulate the nursing and midwifery profession, protect and promote the health and safety of the public based on the highest standards.

One of the regulatory documents that the Council uses to achieve this mandate is the Professional Regulatory Framework (PRF) which is periodically reviewed in order to incorporate the new trends to ensure quality improvements in nursing and midwifery education and practice. The PRF describes the minimum acceptable parameters within which professional nursing and midwifery is practiced. The minimum competencies expected from nurses and midwives provide a yardstick not only for evaluating the quality of care provided in different settings including homes, workplaces, schools, public and private health facilities and the community; but also enhance the contributions of nursing and midwifery to performance, goals and objectives in the provision of health services in Zambia.

The review of this PRF was necessitated by the ever-increasing disease burden, old and emerging communicable and non-communicable diseases particularly hypertension, heart disease, diabetes and cancer, including tropical diseases like malaria and others. Furthermore, maternal and infant morbidity and mortality continues to threaten the lives of mothers and children. The review also serves to strengthen nursing and midwifery education, evidencebased practice, management, leadership and research. The PRF review is an important milestone in the advancement of nursing and midwifery education and practice in Zambia whose process involved a review of current literature and a consultative process by different stakeholders.

The PRF contains the scopes of nursing and midwifery education and practice. The standards of nursing and midwifery education and practice are arranged in six domains namely; governance and administration, infrastructure, curriculum,

educators, student empowerment and programme admission. The nursing and midwifery practice standards are further arranged according to the professional, ethics and legal practice; care provision and management; and professional development and quality management domains.

NMCZ is confident that this document is an invaluable resource for policy makers, educators, practitioners, students, researchers and other stakeholders in the health sector. The PRF is an indication of the commitment by Zambian nurses and midwives to continuous quality improvement in education, practice and research that will in turn increase public confidence in the healthcare delivery system.

Beauty Siansende Zimba (Mrs.) Acting Registrar and CEO

#### ACKNOWLEDGEMENTS

The review of the Professional Regulatory Framework would not have been possible without the commitment and support of a number of individuals and organisations. The Council is grateful to all who individually and collectively contributed to the review of this document. The names of contributors and resource persons are indicated in Appendix

The NMCZ also is indebted to the Ministry of Health, UNFPA and other stakeholders for the financial and technical support rendered during the review process of the PRF.

#### LIST OF ACRONYMS

GBV	Gender Based Violence
HEA	Higher Education Authority
HEI	Higher Education Institution
HIV	Human Immunodeficiency Virus
ICM	International Confederation of Midwives
ICN	International Council of Nurses
МоН	Ministry of Health
NMCZ	Nursing and Midwifery Council of Zambia
PRF	Professional Regulatory Framework
UNFPA	United Nations Population Fund
WHO	World Health Organisation
ZAQA	Zambia Qualifications Authority

#### **GLOSSARY OF TERMS**

**Accreditation:** A process of review and approval by which an institutional programme or specific service is granted a time-limited recognition of having met certain established standards.

**Attitudes in Nursing and Midwifery:** The disposition, feeling or position of the nurse and midwife which reflects empathy, understanding, compassion and comforting in the care of clients

**Certification**: Measures put in place by the Nursing and Midwifery Council of Zambia to regulate training and practice of the nursing and midwifery profession to protect the public.

**Client**: Consumers of nursing and midwifery services which include individual, family, group or community.

**Clinical Instructor:** One who demonstrates and teaches patient care in the classroom and clinical area to nursing and midwifery students, instructs in principles and application of physical, biological and psychological subjects related to nursing and midwifery.

**Community Setting:** Homes, schools, churches and other community institutions where the nurse and midwife may provide health services.

**Competence:** The competence knowledge, skills, judgement and attribute required of the nurse to practice safely and ethically in a designated role and setting (ICN 2021)

**Core Competencies:** Combined basic or essential knowledge, skills and attitude demonstrated by nurse or midwife

Cultural competence: Awareness of culture and inter-group differences.

**Curriculum:** All the learning activities, processes and materials that are planned, implemented, monitored and evaluated to prepare learners to meet the expected competencies. The learning activities are intended to achieve specified educational objectives within a specified time.

**Entry level of practice:** The point of registration or licensure for the beginning practitioner, following graduation from a basic nursing or midwifery education programme

**Health Needs:** Clients' actual or potential health problems which require nursing and midwifery and other care team members interventions.

**Holistic Care:** Total care given to an individual, including mental and psycho-social; aspects rather than just the signs and symptoms of health problems.

**Home Based Care:** Care that responds to the needs of clients in the home. A family member, nurse or midwife can provide such care.

**Integrated Nursing and Midwifery Education:** Combines general nursing and midwifery curriculum and instruction in one programme.

**Lecturer:** A member of the faculty of a college or university usually having qualified status without rank or tenure.

**Manager:** A person who is delegated responsibility and authority by an organization to coordinate individual efforts of self and other health care team members to achieve organizational goals and objectives.

**Manage Care:** Assuming responsibility and accountability for care which includes independent care consultation and referral to other providers as appropriate.

**Mentor:** A nurse or midwife who demonstrates competence in practice and guides learners who are acquiring clinical competence as part of recognized programme of training.

**Midwife:** Midwife means a person registered as a midwife in accordance with the Nurses and Midwives Act No.10 of 2019

**Midwifery:** Is the profession with a unique body of knowledge, skills and professional attitudes drawn from disciplines shared by other health professions such as science and sociology, but practiced by midwives within a professional framework of autonomy, partnership, ethics and accountability. (ICM, 2017)

**Nurse:** A person who has completed a programme of basic, general nursing education and is authorized by the Nursing and Midwifery Council of Zambia to practice nursing in Zambia in accordance with the Nurses and Midwives Act No.10 of 2019

**Nurse/Midwife Educator:** A person trained to give intellectual, moral and social instruction in the field of nursing or midwifery in a formal process.

**Nurse Specialist:** The nurse specialist is a nurse qualified beyond the level of a registered nurse and authorised to practice as a specialist with advanced expertise in a branch of the nursing field. Specialist practice includes clinical, teaching, administration, research and consultant roles

**Nursing**: Encompasses autonomous and collaborative care of individuals of all ages, families, groups and communities, sick or well and in all settings. Nursing includes the promotion of health, prevention of illness, and the care of ill, disabled and dying people. Advocacy, promotion of a safe environment, research, education and

participation in shaping health policy and in patient and health system management are also key nursing roles. (ICN 2002)

**Nursing and Midwifery Education**: Transfer of nursing and midwifery knowledge and skills that also facilitates appropriate change in attitudes and values in nurses and midwives to ensure provision of quality client care.

**Nursing and Midwifery Standards**: Guiding statements through and by which the nursing and midwifery profession describes the responsibility for which its practitioners are accountable. The standard described should be achievable and measurable and indicate levels of performance.

**Palliative Care:** Nursing and midwifery interventions that alleviate pain, and other symptoms, without curing.

**Practice of Nursing:** Means performing nursing functions to optimize health of individuals, families and communities who are experiencing changes in their normal health by promoting health, prevention of illness, restoration of health and development of their health potential throughout the life cycle.

**Preceptor:** A professional nurse or midwife who demonstrates nursing or midwifery practice skills and gives feedback to the learner on his/her performance and evaluates mastery of clinical learning objectives.

**Professional Code of Ethics:** Stipulates expected standard of professional conduct and attitude for nurses and midwives.

**Programme approval:** Mechanism for evaluating the nursing and midwifery education programmes against the Standards of Training and Education in accordance with the Nurses and Midwives Act, 2019.

**Registered Practitioner**: A person whose name is placed on the registers of Nurses or Midwives kept by the Nursing and Midwifery Council of Zambia.

**Reproductive Health Services:** Health care services provided to men and women that relate to the functions and processes of human reproduction and reproductive systems.

**Nursing and Midwifery Science:** A branch of knowledge specific to nursing and midwifery education and practice.

**Scope of Practice**: The range of roles, functions, responsibilities and activities which a nurse or midwife is authorised to perform or carry out according the Nurses and Midwives Act, 2019.

**Self-regulation:** An essential characteristic of a profession in protecting the rights, obligations, responsibilities and relationships of a nurse or midwife to the client, society and profession.

**Therapeutic Environment:** An enabling setting that facilitates the achieving of optimal health for the client.

**Tutor:** A person who provides assistance or tutelage to one or more people on certain subject areas or skills

#### **1 BACKGROUND AND CONTEXT**

Good health is an essential prerequisite for national development as stated in the National Health Strategic Plan 2022-2026. The attainment of the national and global health goals, aimed at ensuring equitable access to quality healthcare to all in Zambia, as close to the family as possible, "Leaving No One Behind" cannot be realised without the full participation of nurses and midwives. Nurses and midwives practice in a wide range of settings from the community to tertiary and specialised health facilities across the lifespan. They are the majority healthcare professionals found even in the remote parts of the country and are well placed to deliver services through the Primary Health Care approach in the attainment of Universal Health Coverage. The challenge to the nursing profession is to produce clinically competent nurses and midwives with skills in management leadership and research to make primary health care a reality.

In light of the above, it has become necessary to have an updated Professional Regulatory Framework (PRF) as one of the tools to guide nursing and midwifery education and practice. The initial PRF was developed in 2001 and revised in 2011, making this revision timely and necessary in order to encompass the recent and emerging developments in nursing and midwifery education and practice.

The profession of nursing and midwifery is autonomous and self-regulating. The PRF contains standards that guide the Scope of Nursing and Midwifery education and practice. The PRF strengthens the self-regulation of the nursing and midwifery profession in Zambia in order to safeguard the interests of clients, nurses' midwives, and other health care team members. This framework describes the minimum acceptable parameters for professional nursing and midwifery practice in home, workplaces, schools, public and private health facilities and in the community.

#### 1.1 Professional Regulatory Framework Review process

The framework was developed following a series of activities which included:

(i) Analysis of existing PRF (2011) on the regulation of education and practice of nursing and midwifery;

(ii) Review of existing literature on the status of regulation, practice and education at international, regional and national level which included the following:

- a) ICN and ICM literature
- b) WHO global and regional frameworks
- c) WHO strategic directions
- d) Publications in nursing and midwifery
- e) Ministry of Health and regulatory bodies policy documents

#### 2 REGULATORY FRAMEWORK

#### 2.1 Introduction

Quality assurance in nursing and midwifery is imperative and requires having a Professional Regulatory Framework (PRF) that guides the establishment, implementation and maintenance of standards in the education and practice of nurses and midwives. Effective and efficient implementation of the PRF depends on the efforts of individual nurses and midwives and the collective efforts of regulatory bodies and other stakeholders.

The PRF is a step towards improving the level of education for nurses and midwives including the development of curricula which are responsive to national health needs. It is also designed to assist policy and decision makers, educators and employers to utilize the established regulatory elements to contribute to the production of safe, competent and regulated professionals who can deliver quality and safe health services.

The framework outlines *seven key regulatory elements* which have been identified as having the potential to promote a common approach to regulation, educational preparation and practice of nurses and midwives (WHO, 2016). If the PRF is well implemented, the seven identified regulatory elements would significantly contribute to improved quality of nursing and midwifery services and health outcomes of the population. Weak or complete lack of regulatory structures and mechanisms for reinforcing the regulatory elements can make it difficult to scale up relevant quality education and practice reforms in a sustained manner, such as the implementation of competence-based curriculum and harmonization of such curricula across the region

#### 2.2 Target Audience

The framework is intended as a reference document for nursing and midwifery professional associations, regulatory bodies, government decision-makers, managers, educators, other health professional groups, the public, and individual nurses and

midwives. It is therefore prudent that professional nurses and midwives who are leaders in their various capacities (education, practice, research and health policy) and who have the influence in determining the pace and direction of nursing and midwifery development have a strong and broad foundation of what governs nursing and midwifery education and practice. The PRF should be used hand-in-hand with the nursing and midwifery practice and education standards.

#### 2.3 Elements of the PRF

The seven regulatory elements describe the minimum parameters of desired professional behaviours and educational standards within which nursing and midwifery education are provided and practiced.

The regulatory elements presented in this document are as follows:

- 1. Scope of practice for practicing nursing and midwifery
- 2. Standards for basic nursing and midwifery education
- 3. Core competencies for entry into practice for nursing and midwifery
- 4. Standards of practice for nursing and midwifery
- 5. Codes of conduct for nurses and midwives, and
- 6. Career development and progression in the nursing and midwifery professions

#### 3 Scope of nursing and midwifery education and training

The scope of practice defines the range of roles, functions, responsibilities and activities, which a qualified registered nurse and midwife is educated for, competent in, and is authorised to perform. It defines the accountabilities and limits of practice.

The scope of nursing and midwifery education and training promotes a common approach to educational preparation and practice through the use of commonly developed and agreed upon competencies, educational and practice standards for nursing and midwifery. A well-trained and regulated nursing and midwifery workforce is key to effective delivery of quality services. The scopes of nursing and midwifery education and training provides the established regulatory elements as a reference point for monitoring and evaluating quality improvements in nursing practice through the introduction and use of developed standards and competencies. The scopes of nursing and midwifery education and training act as a rallying point to advocate for improved nursing and midwifery services and protection of the public from unsafe practices through the use and application of developed standards.

The Nursing and Midwifery education and practice standards are arranged in the following domains:

- 1. Governance and administration
- 2. Infrastructure
- 3. Curriculum
- 4. Educators
- 5. Student empowerment
- 6. Programme Admission

#### 3.1 DOMAIN ONE: GOVERNANCE AND ADMINISTRATION

Domain, one focuses on Governance and Administration in nursing and midwifery education, highlighting their crucial role in shaping effective programs.

## 3.1.1 Standard 1: Governance

The governance structure promotes autonomy and complies with all legal, regulatory, professional and educational requirements in accordance with the vision, mission and goals of the institution.

## 3.1.1.1 Quality criteria

 A governing body with representation from key stakeholders, academic and administrative staff and the student body sets strategic directions and institutional policies, provides oversight with respect to the fiscal and administrative management of the institution, and accepts accountability for decisions made.

- 2. Academic and professional leadership is provided by nurses and midwives with the required professional education, graduate academic qualifications, and proven leadership and management skills.
- 3. The HEI and educational programmes are accredited by recognised national academic and professional regulatory bodies to ensure external quality assurance.
- 4. The HEI shall comply with all standards and requirements in accordance with the NMCZ/HEA/MOH/ZAQA standards for education and training.

## 3.1.2 Standard 2: Administration

An administrative structure exists with responsibility for carrying out the policies of the HEI in accordance with the vision, mission, goal and objectives of the institutions.

## 3.1.2.1 Quality criteria

- 1. Vision, mission and institutional goals are visibly posted and understood by academic, administrative and support staff and students.
- 2. Institutional structures with responsibilities related to the administration of the institution, implementation and monitoring of programmes are in place and are performing their functions effectively.
- 3. Policies related to core functions (e.g., personnel, budget, student admissions, graduation, student termination, student assessment, programme evaluation, records) are current, adhered to and periodically updated.
- 4. A programme for continual quality improvement is in place through:a) Continuous systematic monitoring and auditing of institutional and programme performance, and
  - b) Regular internal and external review of the institution and programmes.

#### 3.2 DOMAIN TWO: INFRASTRUCTURE

This domain covers the importance of infrastructure and teaching resources.

#### 3.2.1 Standard 1: Teaching and Learning Resources

The teaching and learning resources must be sufficient to enable fulfilment of institutional and programme goals.

#### 3.2.1.1 Quality criteria

- 1. The HEI has accessible, current and relevant physical facilities to support teaching and learning.
- 2. Policy on maintenance of infrastructure is in place
- 3. Safety policies, procedures and equipment (e.g., fire, evacuation, security) are in force and known by all staff and students.

#### 3.3 DOMAIN THREE: CURRICULUM

Curriculum in nursing and midwifery education is crucial for shaping healthcare professionals. It involves designing, implementing, and evaluating curricula to ensure students achieve proficiencies and programme outcomes.

#### 3.3.1 Standard 1: Curriculum design

Curricula and assessments are designed, developed, delivered and evaluated to ensure that students achieve the proficiencies and outcomes for their approved programme.

#### 3.3.1.1 Quality criteria

- 1. The HEI delivers NMCZ approved Nursing and Midwifery curricula
- The curricula must describe the full programme of study, addresses health priorities, population and community needs, core values, cultural and gender sensitivity and human rights approaches, the knowledge base and skills of the profession, and the educational process to be followed

- 3. The curricula should define the program competencies that learners should attain at the end of training in relation to their subsequent education and future roles in the health system.
- 4. The curricula must define content, models, assessment strategies, instructional methods employed and show evidence that a variety of appropriate classroom and clinical learning experiences are effective.
- 5. HEIs engage in systematic and regular evaluations of curricula and clinical learning, incorporating feedback from faculty, students, clients and other stakeholders.
- The curricula demonstrate adaptability to changes in healthcare policies, technologies, and societal needs, fostering a dynamic and responsive educational environment

#### 3.3.2 Standard 2: Curriculum Implementation

Nursing or midwifery curricula provide core content that will enable their graduates to meet the established competencies.

#### 3.3.2.1 Quality Criteria

- 1. Nursing and midwifery programmes must provide classroom learning experiences that prepare graduates to provide quality care in diverse settings.
- 2. Nursing or midwifery programmes must provide supervised, pertinent, effectively planned, organized, monitored and evaluated clinical learning experiences that support nursing or midwifery theory.
- Clinical placement areas and HEIs must demonstrate commitment to collaborate in providing an adequate clinical placement environment through establishing written agreements or Memoranda of Understanding in relation to availability of clinical supervision, safety, legal aspects and resourcing.
- 4. HEIs use inter-professional teamwork approaches in their classrooms and clinical learning experiences

#### 3.3.3 Standard 3: Assessment of Students

#### 3.3.3.1 Quality criteria

- HEIs assess theoretical and clinical learning, knowledge and skill development as well as progress throughout their programmes, using a variety of valid, reliable and approved evaluation methods.
- 2. Health care providers, educators and clients who use services including students' self-reflections contribute to assessment.
- 3. Assessment is mapped to the curricula and clearly shows how theory and practice assessments are appropriately weighted in each programme.

#### 3.4 DOMAIN FOUR: EDUCATORS

The quality of nursing and midwifery education is significantly influenced by the faculty's competence. All educators in Higher Education Institutions must possess necessary competencies for effective management, teaching, learning, and research.

#### 3.4.1 Standard 1: Faculty

All educators in the HEI have the required competencies to manage and advance educational programmes, teach and facilitate learning, and carry out relevant research to improve evidence-based learning and practice.

#### 3.4.1.1 Quality criteria

- The head of a nursing or midwifery programme is a compliant nurse or midwife who holds a graduate degree, is educated and experienced in leadership and administration, and demonstrates knowledge as an educator.
- The core academic faculty are experienced nurses and midwives who demonstrate knowledge as educators and have a minimum of a bachelor's degree with advanced preparation and clinical competence in their specialty area.
- 3. Educator workloads comprising teaching and clinical practice are reasonable, and expectations are clearly stated and documented as per NMCZ guidelines (*for universities as per available institutional approved workload policies*).

4. Policies and systems for evaluation of educators' performance must be in place with evidence of being well implemented.

#### 3.4.2 Standard 2: Clinical faculty

#### 3.4.2.1 Quality Criteria

- 1. Clinical faculty comprises nurses and midwives with clinical expertise in the content area who hold a minimum of a university degree in their specialty area.
- Clinical Instructors and Preceptors designated to supervise, teach students and manage clinical learning should have the relevant knowledge, skills and experience.
- 3. Recommended workloads for clinical teaching or mentorship/supervision must be clear and adhered to in order to ensure maximum clinical learning.

## 3.4.3 Standard 3: Professional Development of Faculty

## 3.4.3.1 Quality criteria

- 1. HEIs must have policies and systems in place that provide faculty with opportunities for development in teaching, scholarship, practice and external professional activity.
- 2. There must be policy, a developed system and time set aside to enable educators to mentor other educators, conduct and apply research, and maintain clinical and educator competence.
- 3. HEIs have a policy and system in place for reward and recognition of staff in accordance with the requirements for promotion and tenure of the institution.

#### 3.5 DOMAIN FIVE: STUDENT EMPOWERMENT

Student empowerment is crucial and, fosters resilience, care, reflection, and lifelong commitment. It ensures students have access to resources, accurate information, diverse learning opportunities, and support in their journey to become competent healthcare professionals.

#### 3.5.1 Standard 1: Student welfare

Students are provided with a variety of learning opportunities, appropriate resources and are empowered and supported to achieve proficiencies and programme outcomes as well as become and be capable of demonstrating the professional behaviours in the Professional conduct with disciplinary code for nurses and midwives.

#### 3.5.1.1 Quality Criteria

- Students are provided with timely and accurate information about curricula, training rules, approaches to teaching, supervision, assessment, practicum placement sites and other information relevant to their programme and have access to the resources they need to achieve the proficiencies and programme outcomes required for their professional role.
- Students have opportunities throughout their programme to collaborate, work with and learn from a range of health care providers and peers in order to prepare them to provide care to clients with diverse needs and develop supervision and leadership skills.
- Students are protected from discrimination, harassment and other behaviour that undermines their performance or confidence and have access to support services administered by qualified individuals, which include, but are not limited, to health, counselling, academic advice, career placement and progression.
- Students' diverse needs are respected across all learning environments, with support and adjustments provided in accordance with human rights legislation and good practice.

- 5. Students are provided with opportunities to provide feedback on the quality of support and supervision, encompassing both theoretical and practical aspects throughout their program and have direct and adequate representation on decision-making structures within the institution.
- 6. Students are supervised and supported in practice learning in accordance with the NMCZ Standards for student supervision and assessment
- Students are supervised according to their individual learning needs, proficiency and confidence at every level of training
- 8. Students are assigned and have access to a practicum site preceptor for a practice placement or a series of practice placements for each level of the education programme
- 9. Students have the necessary support and information to manage any interruptions to the study of programmes for any reason
- 10. Students are provided with timely and accurate information regarding entry to NMCZ registration and the award of their certificate
- 11. Students are equipped with the information and assistance needed to empower them in preparing for independent, reflective, and professional practice. They are also encouraged to assume responsibility for their mental and physical health and overall well-being.
- 12. Students are orientated to prepare themselves for learning in both theory and practical
- 13. A qualified academic adviser is available and arranges sessions for students at least once a term/semester
- 14. There is a fair and transparent student complaints and appeals process
- 15. A mechanism is in place to promote positive professional behaviour and a process for dealing with concerns about students' profession-related conduct is functioning
- 16. Student organisations and activities are encouraged, facilitated and supported with resources (sports facilities, meeting and activity spaces)

#### 3.6 DOMAIN SIX: PROGRAMME ADMISSION

Programme admission is essential for nursing and midwifery education. It establishes admission policies and selection procedures to ensure that candidates meet basic requirements.

#### 3.6.1 Standard 1: Admission Policy and Selection

The candidates to be enrolled should meet the minimum NMCZ recruitment and selection guidelines to ensure enrolment of suitable candidates for relevant programmes

#### 3.6.1.1 Quality Criteria

- HEIs must have a transparent, non-discriminatory admission policy that specifies the process of student selection and the minimum acceptance criteria in accordance with NMCZ recruitment guidelines
- HEIs have a system and policy in place that takes into account different entry points of students, recognition of their prior learning, experience and progression options toward higher education goals
- 3. The student intake volume is established and reviewed regularly in alignment with HEIs capacities, considering factors such as classroom size, educator-tostudent ratios, clinical placement capacity, and teaching/learning resources.

#### 4 SCOPE OF NURSING PRACTICE

#### 4.1 Introduction

Strengthened regulatory systems are essential for protecting the public and facilitating the efficient recruitment of qualified nurses into the active workforce to increase access to quality health services. Nurses should effectively and safely utilise their competencies to provide services as close to the family as possible, across all health settings. When responding to and providing services during emergencies and disasters, nurses need adequate resources, training and equipment.

Workplace policies must promote decent work environments, which includes addressing issues of protective clothing, workplace safety, social protection, gender,

Gender Based Violence (GBV), discrimination, power, hierarchy, and respect. This enables nurses to effectively contribute to service delivery in multidisciplinary teams. WHO encourages countries to engage relevant stakeholders to adopt standards that protect health workers' rights, decent work and practice environment.

The scope of Nursing practice standards will be described under three (3) domains:

- 1. Professional, Ethics and legal practice
- 2. Care provision and management
- 3. Professional Development and Quality Management

## 4.2 Standards

## 4.1.1 Domain One: Professional, Ethics & Legal Practice

## 4.1.1.1 Standard 1: Professional Practice

The nurse demonstrates autonomy, responsibility, accountability, commitment and compassion in the delivery of quality care in all settings.

## 4.1.1.1.1 Areas of Competence

- 1. Accountability, commitment and responsibility for own practice
- 2. Responsibility for performance of others under his/her direction.
- 3. Empathetic, compassion, understanding and sensitive caring attitude
- 4. Management and leadership
- 5. Team building

## 4.1.1.2 Standard 2: Ethical Practice

Nurses must articulate ethical values to uphold the integrity of the profession, and integrate principles of social justice into nursing practice.

## 4.1.1.2.1 Areas of Competence

- 1. Human rights
- 2. Advocacy
- 3. Patients Charter

4. Professional Code of Conduct and other international Ethical Codes e.g. ICN Code of Ethics.

#### 4.1.1.3 Standard 3: Legal Practice

The nurse practices in accordance with relevant professional and civil legislation and regulations.

#### 4.1.1.3.1 Areas of Competence

1. Legislation and regulations related to health

#### 4.1.2 Domain Two: Care Provision and Management

The domain encompasses the key roles of the nurse in health promotion and disease prevention, provision of care and rehabilitation, leadership and management in the delivery of nursing services.

## 4.1.2.1 Standard 1: Health Promotion and Disease Prevention

#### 4.1.2.1.1 Areas of Competence

- 1. Communicable and non-communicable diseases.
- 2. Determinants of health and disease prevention
- 3. Reproductive maternal adolescent child health and rights.
- 4. Health communication and behaviour change
- 5. Public health policies and legislations.
- 6. Networking with collaborating partners.

## 4.1.2.2 Standard 2: Provision of Care and Rehabilitation

#### 4.1.2.2.1 Areas of competence

- 1. Knowledge of nursing process
- 2. Therapeutic communication and relationships
- 3. Interprofessional collaboration.
- 4. Management of emergency and disaster situations.
- 5. Basic and advanced life support.

6. Gender and health.

#### 4.1.2.3 Standard 3: Leadership and Management

Nursing practice comprises knowledge, skills and judgments that respond to varying health needs for the delivery of safe and satisfying care.

#### 4.1.2.3.1 Areas of competence

- 1. Management of resources.
  - a) Human
  - b) Time
  - c) Financial
  - d) Logistics
- 2. Policy implementation
- 3. Advocacy
- 4. Entrepreneurship
- 5. Monitoring and evaluation of services and programmes

#### 4.1.2.4 Standard 4: Environment and equipment

#### 4.1.2.4.1 Areas of Competence

- 1. Comprehensive occupational health and safety measures
- 2. Appropriate personal protective equipment
- 3. Adequate and appropriate equipment to provide care
- 4. Adequate staffing levels and appropriate workload
- 5. Mental health support and services
- 6. Use of appropriate technology
- 7. Implement gender transformative work environments including zero tolerance for violence and sexual harassment

#### 4.1.3 Domain Three: Professional Development and Quality Management

#### 4.1.3.1 Standard 1: Professional Development

Nursing practice is evidence-based and aims at continuously improving and sustaining the quality of nursing care.

#### 4.1.3.1.1 Areas of Competence

- 1. Engagement in research
- 2. Continuing education
- 3. Advocacy for profession growth

## 4.1.3.2 Standard 2: Quality Management

Nursing care is evaluated according to established quality assurance standards and guidelines to ensure continued quality improvements.

## 4.1.3.2.1 Areas of Competence

- 1. Nursing audits
- 2. Monitoring and evaluation
- 3. Total quality management
- 4. Documentation

## **5 SCOPE OF MIDWIFERY PRACTICE**

#### 5.1 Introduction

The midwife is recognised as a responsible and accountable professional offering respectful maternity care to women and their families. A midwife practices in any setting including the home, community, hospitals, schools, clinics or health units (ICM, 2017). In providing care, the midwife functions as a member of the health care team within the parameters of the professional responsibilities. In collaboration with stakeholders the midwife promotes and recognizes the clients' reproductive health rights and responsibilities, advocates for accessible, acceptable, affordable and cost-effective quality midwifery services and takes cognizance of gender disparities in the provision of midwifery care.

The midwifery practice standards have been organised in three domains;

- 1. Professional, ethical and legal practice
- 2. Care provision and management
- 3. Professional development and quality management

## 5.2 Standards

## 5.1.1 Domain One: Professional, Ethical, and Legal Practice

This domain reflects the Midwives' professional accountability, ethical and legal practice towards clients, families, community and society, under Zambian regulations in relation to professional practice.

## 5.1.1.1 Standard 1: Professional Practice

Midwifery care is provided by qualified, competent, registered and licensed practitioners to ensure safety of the client and the working environment. The midwife is accountable to self, the pregnant woman and her partner, and the profession

## 5.1.1.1.1 Areas of Competence

- 1. Legislation and laws related to reproductive health
- 2. Clients' reproductive rights
- 3. Human rights
- 4. Professional Code of Conduct and other international Ethical Codes e.g., ICN/ICM Codes of Ethics.
- 5. Occupational health and safety
- 6. Counselling

## 5.1.1.2 Standard 2: Ethical Practice

The midwife advocates for upholding of the clients' rights in midwifery reproductive services aimed at improving the health status of the clients.

## 5.1.1.2.1 Areas of Competence

1. Human rights

- 2. Advocacy
- 3. Patients Charter
- 4. Professional Code of Conduct and other international Ethical Codes e.g., ICN Code of Ethics.
- 5. Occupational Health and Safety.

#### 5.1.1.3 Standard 3: Legal Practice

The nurse practices in accordance with relevant professional and civil legislation and regulations.

#### 5.1.1.3.1 Areas of Competence

1. Legislation and regulations related to health

#### 5.1.2 Domain Two: Care Provision and Management

This domain encompasses the key principles of Midwives' role in health promotion, complication prevention, care provision, leadership and management as well therapeutic and interpersonal relationships pertaining to clients, families, community and society utilising the nursing process.

#### 5.1.2.1 Standard 1: Provision of Care

The midwife demonstrates autonomy, responsibility, accountability, commitment and compassion in the effective and quality management of clients in all settings.

#### 5.1.2.1.1 Areas of Competence

- 1. Respectful Maternity Care
- 2. Accountability, commitment, responsibility for own practice and others under her/his care.
- 3. Collaboration with other stakeholders
- 4. Management of Emergency obstetrics and neonatal Care
- 5. Application of knowledge of health and other relevant policies, and legislations.
- 6. Documentation.

7. Gender and health.

## 5.1.2.2 Standard 2: Health Promotion

Midwifery practice comprises knowledge, skills, attitudes and judgements that respond to varying health needs for the delivery of safe and satisfying care.

#### 5.1.2.2.1 Areas of Competence

1. Communication and Health Promotion in Reproductive Health.

#### 5.1.2.3 Standard 3: Leadership and Management

The midwife mobilises and manages resources effectively.

#### **5.1.2.3.1** Areas of Competence

- 1. Management of resources.
  - Human Resources
  - Time
  - Logistics
  - Financial
- 2. Policy implementation
- 3. Advocacy
- 4. Entrepreneurship
- 5. Monitoring and evaluation of reproductive health services

#### 5.1.3 Domain Three: Professional Development and Quality Management

Midwives are required to maintain professional standards to provide quality health care. They have a professional obligation to develop themselves and to support other midwifery colleagues and health care providers in their professional development.

#### 5.1.3.1 Standard 1: Professional Development

Midwifery practice is evidence-based and aims at continuously improving and sustaining the quality of midwifery care.

#### 5.1.3.1.1 Areas of Competence

- 1. Continued Professional Development
- 2. Research

#### 5.1.3.2 Standard 2: Quality Management

Midwifery care is evaluated according to established quality assurance standards and guidelines to ensure continued quality improvements.

#### 5.1.3.2.1 Areas of Competence

- 1. Midwifery Audits
- 2. Monitoring and Evaluation
- 3. Documentation
- 4. Total Quality Management

#### SUMMARY

The Professional Regulatory Framework document outlines the benchmarks and expectations for nursing and midwifery education and training and nursing and midwifery practice. This is to ensure high-quality of education and training of nurses and midwives is implemented and attained with the highest standards that improve patient care outcomes. It encompasses guidelines, principles, and performance criteria that nurses and midwives are expected to adhere to in their professional roles.

The PRF addresses various aspects of nursing and midwifery education and training, including governance and administration, infrastructure, curriculum, educators, student empowerment and programme admission. The nursing and midwifery practice encompasses various aspects of practice which includes: Professional, ethics and legal practice, care provision and management, health promotion, leadership and management, professional development and quality management. This document serves as a reference for nursing and midwives' education and training as well as practice.

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